- 1 CHAIR JAMES: John?
- DR. SHOSKY: Thank you, Madam Chair. The next topic
- 3 that we are taking up, in terms of the chapter, is pathological
- 4 gambling.
- And, as you know, this is a chapter where a lot of the
- 6 research data that we have contracted would be relevant.
- 7 Integrating that material into this chapter, I believe, would be
- 8 central to the chapter's importance.
- And, therefore, what I would like to do is talk about
- 10 two or three things that are on our radar scope with the chapter.
- Once we have explained the scope and the results of the
- 12 various studies that were introduced, one topic that will be
- 13 important will be treatment. As you know, when you were the
- 14 Deputy Drug Czar, treatment is a very tough issue. It is easy to
- 15 talk about, but finding good models of treatment, and to
- 16 recognize that the individual circumstances of each person who
- 17 needs treatment is tough.
- 18 And we have searched high and low for as much
- 19 information as we can get on treatment, in order to be able to
- 20 identify programs that seem to work.
- 21 As well there is the issue about support for research
- 22 and treatment, and what role various locus of government might
- 23 play in terms of funding various treatment programs, and in terms
- 24 of generating research that could be utilized by those treatment
- 25 dollars.
- 26 The third issue that is important is to look at various
- 27 private sector and industry efforts. There is a lot going on,
- 28 and I think in part because of the inquiries of this Commission,
- 29 and there is just so much happening so fast, that it is important
- 30 that we give full due to all of the efforts that people are

- 1 making, and to identify any of those efforts that we think are
- 2 particularly good ideas for perhaps wider scope.
- With that in mind I think that the outline is
- 4 self-explanatory. There are, of course, methodological issues
- 5 like definitions, and things like that. But I would presume that
- 6 you want to talk about more policy relevant items, and I will
- 7 just conclude my opening comments with that note.
- 8 CHAIR JAMES: Do you have a question?
- 9 COMMISSIONER MCCARTHY: Well, I want to make one
- 10 comment. I had an additional conversation with the folks from
- 11 the National Council on Tribal Gambling. As you may remember I
- 12 had asked them a couple of months ago to try to collect a lot of
- 13 relevant data on treatment programs that exist in all of the
- 14 states, and they are doing that, and they assured me that in
- 15 about a week they will have it in the final detailed report, so
- 16 that will be an excellent resource for us, not only on the number
- 17 of dollars allocated, the source of the dollars, whether it is
- 18 taxing the industry, or from the general fund, or wherever it may
- 19 be, but how the money is funneled, who are the end users of the
- 20 money that fund the programs, so that we can make some judgement
- 21 on the overall efficiency of the program, and how many people are
- 22 really being treated.
- 23 So that kind of information will be in, in about a
- 24 week, and I think we will find it very useful.
- 25 COMMISSIONER BIBLE: And that will be comprehensive,
- 26 state by state?
- 27 COMMISSIONER MCCARTHY: Yes, that would cover all
- 28 states.
- 29 COMMISSIONER BIBLE: So it will be both voluntary
- 30 expenditures and governmental expenditures?

- 1 COMMISSIONER MCCARTHY: Voluntary expenditures, while
- 2 we have a list of --
- 3 COMMISSIONER BIBLE: I'm thinking of funding for --
- 4 COMMISSIONER MCCARTHY: -- voluntary expenditures from
- 5 the AGA regarding money given to hot lines, and a couple of other
- 6 functions. No, I think what the National Council is doing, and
- 7 maybe they are adding this, but all I asked them to do was to
- 8 come up with everything that each state is doing.
- 9 So we, you know, we can certainly correlate the other
- 10 information that --
- 11 COMMISSIONER BIBLE: Well, in some cases like Delaware,
- 12 I believe, they get a portion of the revenues. In other cases
- 13 they -- I just wanted to understand what we were going to get,
- 14 and it sounds like government --
- 15 COMMISSIONER MCCARTHY: From the National Council it is
- 16 the state programs that are going to be detailed. Are you also
- 17 adding involuntary contributions?
- 18 (Unmiked audience comment.)
- 19 COMMISSIONER BIBLE: All funding, and then you are
- 20 going to show all the outgoes, if it goes to treatment, if it
- 21 goes to hot lines, if it goes to fund the Council, and that sort
- 22 of thing? That would be pretty helpful.
- 23 CHAIR JAMES: Jim?
- 24 COMMISSIONER DOBSON: A principle that I think is
- 25 important for us is that, first of all, I think you are hinting
- 26 at this Leo, or addressing, is that a specified percent of
- 27 revenues by whatever mechanism that come to the gambling industry
- 28 should be allocated for the two big areas.

- One is treatment and prevention of problem gambling,
- 2 and the other one is research. But I think that the disbursement
- 3 of those funds needs to be done separate from the industry.
- 4 If you remember Chris Anderson who testified from the
- 5 Illinois Council on compulsive gambling, about his own
- 6 experience, and how he was supported by the gambling industry,
- 7 and his work was paid for in that way. And when he became
- 8 critical of the industry, first he was warned not to be so vocal,
- 9 and secondly the funds were withdrawn.
- 10 And it seems to me that money ought to be allocated for
- 11 those two purposes, and it ought to come through the health
- 12 department, it ought to come through some other state agency, or
- 13 some other avenue to get that money to the places where it could
- 14 be done appropriately.
- 15 COMMISSIONER MCCARTHY: There is also another principle
- 16 involved here. While we applaud the generosity of a limited
- 17 number of companies, gambling corporations who are actually
- 18 contributing this money, there are many other members of the
- 19 gambling industry, and various sectors, I'm not limiting this to
- 20 casinos, now, but to other forms of gambling, and let's emphasize
- 21 state lotteries themselves, who are not contributing to research
- 22 or treatment.
- 23 COMMISSIONER DOBSON: Yes, all forms.
- 24 COMMISSIONER MCCARTHY: So we want to have a very clear
- 25 picture of all of that.
- 26 COMMISSIONER DOBSON: Right, I agree, but especially
- 27 with regard to research, I know that the gambling industry has
- 28 supported the lottery research, and some of it is very
- 29 commendable, it still casts some kind of doubt on this, on the

- 1 results where there is so much at stake by those who pay the
- 2 bills.
- And whoever pays the bills, you know, calls the tune in
- 4 most cases, and I think that ought to be one step removed.
- 5 COMMISSIONER MCCARTHY: I should also add, Madam Chair,
- 6 that I have asked the folks at the National Council on Problem
- 7 Gambling to please include specific information on education
- 8 programs that really should be, you know, that are a necessary
- 9 antecedent to people beginning to take treatment even seriously,
- 10 the raising of public consciousness in appropriate and
- 11 proportionate ways about the prevalence issues.
- 12 And they are doing that as well, they are going to get
- 13 us that information.
- 14 CHAIR JAMES: John?
- 15 COMMISSIONER WILHELM: Richard, you have commented a
- 16 number of times, at least, about the economic impact, that one of
- 17 the problems that I, I might try to relate this to the
- 18 pathological gambling research, but in the economic impact issue
- 19 I have heard you comment, more than once in our meetings, that
- 20 one of the problems is there is no money around for this kind of
- 21 work.
- 22 And I gather that there is a comparable kind of
- 23 shortage of money compared to the need on the pathological
- 24 gambling side. I can readily understand the skepticism, as Jim
- 25 points out, that would accompany research related to gambling
- 26 problems that is directly funded by any part of the industry.
- 27 What is your view, Richard, first about -- because I
- 28 think this relates to the work you do professionally, what is
- 29 your view, first, about the utility or legitimacy of vehicles

- 1 like the Responsible Gaming Foundation, which is sort of, you
- 2 know, partially separated from the industry itself?
- And, secondly, what is your view of the appropriate
- 4 kinds of vehicles for research in this area?
- 5 COMMISSIONER LEONE: Well, first let me -- I think this
- 6 is the first time I have ever said this. I applaud what the
- 7 American Gaming Association, and with the well-capitalized people
- 8 in the gambling business have done in this area.
- 9 They have, whether it is in light of self- interest,
- 10 and I presume this is a big part of it, what impresses me is that
- on pathological gambling side, when I compare them to states, or
- 12 tribal governments, or the foundations I talked to about
- 13 supporting research in this area, or people like universities, I
- 14 think what they have done is commendable, and important.
- They have been the only ones doing a lot of this stuff
- 16 until this Commission came along, and we should, you know --
- 17 inevitably, however, what somebody does that is paid for by
- 18 industry is going to be considered -- as a matter of fact they
- 19 worked pretty hard to keep a distance on pathological gambling,
- 20 but -- and I think they have done, I commend that.
- I think, on the other hand, that to use an example that
- 22 points this up, there is a limit to what you can expect from
- 23 people who have an obligation to their shareholders, and there is
- 24 a limit to what you can expect from enlightened self-interest,
- 25 and I think that even becomes more obvious, not when you are
- 26 dealing with the medical problems associated with the minority of
- 27 gamblers, but when you are dealing with the big perception
- 28 problem associated with whether something is an economic
- 29 windfall, where the wealth is not that big a deal. But forget
- 30 even where there is a negative.

- We are talking about a state making a deal with -- Ohio
- 2 making a deal with Honda to put a plant there, or talking with
- 3 Mercedes. You know, you can't expect the players in the company,
- 4 or the governors, or the others, coming out and saying, you know
- 5 when we really take a sharp pencil to this, and we look at all
- 6 the infrastructure we are going to have to put in, and a variety
- 7 of other things, it is not that good a deal for Kentucky, or
- 8 Ohio.
- 9 And I think it is unrealistic to expect the industry,
- 10 and it turns out to be unrealistic to expect the states to say,
- 11 well we should make another exception for gambling in this area,
- 12 and we should have it at the racetrack, or something, but when we
- do those numbers, and we look at all the economic impacts, and we
- 14 try to put a number on the downside, it is not a big deal for us.
- The only way that is going to happen is with the kind
- of research money that comes out of big institutes, foundations,
- 17 maybe the federal government.
- I mean, I'm astonished that there is -- I can't find an
- 19 example of a state government, even under one particular
- 20 governor, who has taken the lead in looking at spending what is,
- 21 you know, this is changing the sofa for a state government, or
- 22 for a foundation, or something, a rounding error. They spend two
- 23 million dollars trying to look at what the real economic impact
- 24 is, and to get a better handle on some of the pathological
- 25 gambling costs.
- 26 COMMISSIONER WILHELM: Presumably the state
- 27 universities that would be qualified --
- 28 COMMISSIONER LEONE: But you can't -- my original point
- 29 about that is, this is true of a variety of things, which are
- 30 interesting questions. I mean, if you are a young faculty

- 1 member, and you want to make a career, and you want to get
- 2 tenure, and you want to write papers, we want to know, what are
- 3 people putting money out to look at.
- And when I started this I was amazed to learn that
- 5 there is just not a lot of money spent on gambling research. I
- 6 have a lot of top flight people that say, that is interesting,
- 7 how does it impact on savings and debt, I wonder how you quantify
- 8 these things.
- I mean, these are people that don't see it as an evil,
- 10 they see it as a good, you know, it stimulates demand, more
- 11 economic activity.
- But finding anybody who -- we have had some people
- 13 testify before us, and I don't want to be overly critical of
- 14 their work, it is just not a field.
- 15 COMMISSIONER DOBSON: Richard, I have been told that
- 16 from inside academia that gambling research does not occur for
- 17 two reasons. One is that there is no money for it, and secondly
- 18 there is almost no interest in it, academically, which absolutely
- 19 amazes me.
- 20 And yet academic interest tends to follow opportunity,
- 21 and there must be money funneled into the credible institutions
- 22 for this purpose.
- 23 COMMISSIONER LEONE: Yes. So I think we should
- 24 recognize and commend what the industry has done, to the extent
- 25 it has done it in that area, but we should be realistic about the
- 26 rest of it, and I think, again, these are questions to the
- 27 government, we should maybe address some language to the non-
- 28 profit who pour tens of millions of dollars into research on
- 29 various topics.

- And as far as I can tell don't spend much at all in
- 2 this area.
- 3 CHAIR JAMES: I think we have identified one area which
- 4 is research, and particularly into what works and what doesn't
- 5 work in terms of treatment. What else do you want to say in this
- 6 chapter?
- 7 COMMISSIONER MCCARTHY: We will have a good deal more
- 8 at least a week in advance of the April 26th meeting.
- 9 CHAIR JAMES: We will have more research, we will have
- 10 more data, we will have more information. What other kinds of
- 11 things interest you?
- 12 COMMISSIONER BIBLE: On that question, where are we in
- 13 terms of getting the final copies of all these various documents?
- 14 Every time I see the Federal Express guy I think I'm going to get
- 15 another NORC report to read, and I'm getting tired of reading the
- 16 same document.
- I know we have asked Dr. Kelly for their cross-tabs,
- 18 which were promised to be here yesterday, but I don't see them,
- 19 but they may be here, I don't know.
- 20 CHAIR JAMES: I just sent a memo to our executive
- 21 director asking exactly that question, and directing him to get
- 22 from Doug the grid that we had very early on, which was the
- 23 status of all the research, when it is due, when it is going to
- 24 be. Not only the research, but our contracts, as well, because
- 25 we are coming down to the wire.
- 26 COMMISSIONER LEONE: Terry stressed legal action if he
- 27 didn't get the --
- 28 COMMISSIONER BIBLE: But I presume the Committee has
- 29 run through the major components that are out there , and give us
- 30 some sense as to when we are going to see them?

- MR. SEAY: If I could, Madam Chair, take one contractor
- 2 at a time. The final Cook and Clotfelter report is in, and that
- 3 was --
- 4 CHAIR JAMES: Jim, is that turned on?
- 5 MR. SEAY: How is that?
- 6 CHAIR JAMES: Yes, that is better.
- 7 MR. SEAY: Madam Chair, let me just run through the
- 8 contractors one by one. Of course you have the final report from
- 9 Cook and Clotfelter, which came out last week, that is done. You
- 10 also have the final NORC report which was FedEx'd to you,
- including the insert which I handed out, you just need to replace
- one of the pages, there was an error in that, that is now done.
- 13 COMMISSIONER BIBLE: Okay, and they are going to have a
- 14 substantial number of appendices that they are going to --
- MR. SEAY: Yes, sir. The appendices, which are on
- 16 their way, even as we speak, and you are right, they arrived late
- 17 last night, they came in, should be here shortly, and I will
- 18 distribute those, and that will be the final work for their
- 19 appendices.
- 20 However, NORC is also going to do some work for us on
- 21 the casinos questionnaires, and I believe --
- 22 COMMISSIONER MCCARTHY: A couple of days.
- 23 MR. SEAY: -- I think next week, I will double check --
- COMMISSIONER MCCARTHY: Yes, that is Friday and Monday.
- MR. SEAY: We also have the convenience questionnaires
- 26 that just went out, we will have some other data coming back from
- 27 those, and NORC will be helping us crush some of those data, as
- 28 well.

- The NRC report, of course, is final and you have a copy
- 2 of that. So their work is completed. And ACIR we are struggling
- 3 with.
- 4 COMMISSIONER BIBLE: Well, their work will be complete
- 5 and incomplete?
- 6 MR. SEAY: Something like that. Their electronic data
- 7 base is due next month, the profile of contrasting the industry
- 8 with the Indian casinos is -- so in a nutshell ACIR is the one
- 9 that is sort of hanging out there. We don't have their data, we
- 10 do have the data from all the rest, with the exception of the
- 11 casino questionnaire.
- 12 CHAIR JAMES: Did you do all the contractors?
- 13 MR. SEAY: I believe the Rose Report, of course, is in.
- 14 I believe that is all of them.
- 15 COMMISSIONER DOBSON: Another recommendation. In fact,
- 16 you will be pleased to know there are only two this time. In
- 17 fact the first one I would really defer to you in terms of
- 18 information.
- But it is my understanding that several states, I don't
- 20 know which one, but I know Missouri is one of them, have a
- 21 self-exclusion policy whereby an individual can register with a
- 22 casino and in so doing indicate that he or she does not want to
- 23 be admitted to the casino premises. It is an individual who
- 24 knows he or she has a gambling problem, and is saying in his more
- 25 rational moments don't allow me to do this, I'm signing this, and
- 26 obviously it is a document that --
- 27 COMMISSIONER BIBLE: In Missouri's case you are
- 28 consenting, I believe, to your personal arrest. They are the
- 29 only ones that have a self-exclusionary law, that I'm aware of,
- 30 of that nature. I think they considered it, and they may have

- 1 adopted it in Iowa. We took a look at it briefly in Nevada, and
- 2 just because of the dispersion, and the number of casinos it
- 3 would be very, very difficult to enforce.
- So we put a little bit different spin on it and adopted
- 5 a variation that allows an individual to take themselves off
- 6 mailing lists, and credit lists, and solicitations, and things
- 7 like that.
- 8 There is some various iterations out there of those
- 9 kinds of programs. Missouri, I remember, being a fairly tough
- 10 program to administer if you have a lot of gaming availability,
- 11 but I think it has had some success.
- I think the testimony I heard, and I heard it maybe six
- months ago, they had around 100 or 125 individuals who had asked
- 14 to be voluntarily self- excluded from casino premises.
- 15 AUDIENCE MEMBER: Actually I think the number has gone
- up to 700, and Louisiana has a ban law, as well. I don't know
- 17 what the consequences are, but it is the same arrest charge for
- 18 trespassing.
- 19 CHAIR JAMES: What are you suggesting, Jim?
- 20 COMMISSIONER DOBSON: I'm suggesting that, obviously,
- 21 it is not an area I know an awful lot about, but I like the idea
- 22 of a person being able to get help with those tendencies to --
- 23 COMMISSIONER BIBLE: And I have some personal
- 24 experience in the area, because I would from time to time get
- 25 calls from individuals that are having problems with gambling,
- 26 and I can remember one individual who used to call me, and in his
- 27 more rational moments would indicate that he did not want to be
- 28 within a casino, who would send letters to licensees, don't give
- 29 me credit, if I show up there, exclude me from the premise.

- 1 He would show up sometimes reasonably intoxicated,
- 2 sometimes grossly intoxicated. The casino would either refuse to
- 3 extend him the credit, or attempt to exclude him from the
- 4 premises. And he would absolutely threaten litigation, it was a
- 5 very, very unpleasant -- then the next day he would feel somewhat
- 6 differently, and in some cases he would go talk to a lawyer and
- 7 say, I told them to do this. I mean, he was just absolutely
- 8 irrational.
- 9 At least my personal experience is that some of these
- 10 individuals are a little bit on the rocks. Some of them clearly
- 11 have problems, and do the appropriate thing, and I think that
- 12 would be the case in Missouri, I was not aware that Louisiana had
- 13 adopted that.
- 14 COMMISSIONER DOBSON: One of the larger casinos that we
- 15 visited had equipment, computer equipment that was described to
- 16 us, two or three of us when we were there that would match the
- 17 image of a person coming through the door with a computer image
- 18 of that individual, it would alert the management of his or her
- 19 presence.
- Is that common, is that just in the larger casinos, or
- 21 --
- 22 COMMISSIONER BIBLE: I'm not aware of that kind of a --
- 23 there may be some -- I'm aware that there may be some way of
- 24 tracking, readable to a proximity reader. So if you have photo
- 25 tracking card in your pocket, and you walk into a casino, it is
- 26 going to say Jim Dobson is on our premises, and start tracking
- 27 you.
- 28 I'm not aware --
- 29 CHAIR JAMES: Is that why they gave you that cute
- 30 little card?

- 1 COMMISSIONER BIBLE: -- or anybody down in Las Vegas.
- 2 COMMISSIONER DOBSON: This also happens to have been in
- 3 the Taj Mahal when we visited there, and we went into security
- 4 afterwards, they showed me my own image, and how that would be
- 5 stored in the computer.
- 6 COMMISSIONER MCCARTHY: Was it ten feet tall?
- 7 COMMISSIONER DOBSON: Again, I don't know if that kind
- 8 of equipment is available.
- 9 COMMISSIONER BIBLE: I don't think that is generally
- 10 available, no. The technology is out there, the technology is
- out there to do an awful lot of things that aren't being done.
- 12 It is limited by resources of the casinos. Some casinos are
- 13 going to have the latest gizmos, and others are not going to have
- 14 any.
- 15 CHAIR JAMES: You know it is afternoon, and there is a
- 16 lot for us to talk about, and I'm going to start honing on all
- 17 these chapters, so that we can get through.
- 18 COMMISSIONER DOBSON: I thought we were doing that.
- 19 CHAIR JAMES: Do what?
- 20 COMMISSIONER DOBSON: I will read it to you. All
- 21 forms of gambling should be required to have self-exclusion the
- 22 violation of which would be subject to severe disciplinary action
- 23 against the establishment.
- 24 CHAIR JAMES: Now, that one we can talk about.
- 25 COMMISSIONER MCCARTHY: Let me just say that I'm
- 26 delighted to hear that in Missouri 700 people are now on that
- 27 list, it is a little progress. And I think if the recommendation
- 28 is in the strongest terms possible, such as Bill Bible was
- 29 articulating here a moment ago, that it is enforceable, that it
- 30 avoids litigation.

- If a patron player, at least in writing, asks to be
- 2 excluded, and so on, then we ought to recommend that.
- 3 CHAIR JAMES: At a minimum I think we ought to be able
- 4 to say that it appears to be working in some places, and make a
- 5 recommendation that other states consider it.
- 6 COMMISSIONER MCCARTHY: I want to make the same
- 7 comment, and forgive me, it is a plus, we ought to do it. But I
- 8 want to make the same comment that I made this morning when we
- 9 were talking about posting hot line numbers, which is we need a
- 10 lot more support and response from gambling facility ownership,
- 11 within reasonable grounds training of staff, identity of
- 12 seriously troubled gamblers on a systematic way, program
- 13 statements of the individual companies.
- I mean, there is a package here, and we will know a
- 15 good deal more when we get the casino, the correlating some of
- 16 the casino questionnaire numbers, so we will know who is doing
- 17 what, under questions in that, and we will be better prepared to
- 18 discuss this in just a few days.
- 19 Again, these are small pieces of what I hope will be a
- 20 much larger package.
- 21 COMMISSIONER BIBLE: But what makes it a problem, some
- 22 of them are difficult, because when you talk about
- 23 self-exclusion, you are talking about it in terms of the casino
- 24 context. But if you take a look at, at least the data we have
- 25 collected, there is an awful lot of pathological gamblers who go
- 26 to track facilities, who go to lotteries, and other kinds of
- 27 convenience gaming.
- 28 So when you start expanding it into those areas you are
- 29 going to have a much greater enforcement problem.

- 1 COMMISSIONER LEONE: There is something I don't
- 2 understand. There are a couple of things that make me uneasy
- 3 about this idea. But the way this works in Missouri, can
- 4 somebody just change their mind and say, I changed my mind today,
- 5 and I want to be taken off the list?
- 6 COMMISSIONER BIBLE: My recollection is -- I have not
- 7 looked at that for some period of time, my recollection is you
- 8 make that an irrevocable election.
- 9 CHAIR JAMES: Is that the case?
- 10 COMMISSIONER LEONE: And that shifts the responsibility
- 11 to the gambling establishment?
- 12 COMMISSIONER BIBLE: Well, the establishment has some
- 13 responsibility, but I believe the individual is subject to
- 14 arrest. The individual shows up, and he gets himself arrested,
- 15 the gambling facility reports it.
- If the gambling facility agrees, if you exclude
- 17 yourself, and a gambling facility is a busy crowded place, and
- 18 has hundreds and hundreds of people coming through that door,
- 19 they would have some difficulty picking out one individual coming
- 20 through out of 100, or 150 people that may be on an excluded
- 21 list.
- 22 And there is some individual responsibility. But if
- 23 you do a transaction where you develop some information about
- 24 him, the licensee, I believe in Missouri, has the responsibility
- 25 to inform the authorities who come out and make an arrest.
- 26 COMMISSIONER MCCARTHY: Incidentally, I think this law
- 27 grew up from a number of occurrences where problem gamblers, who
- 28 had lost a great deal, asked to be taken off mailing lists, and
- 29 they were not, they were not. The letters were lost in the

- 1 bureaucracy of whichever gambling facility it was, and they did
- 2 not take them off their computer marketing list.
- 3 So I think that is what bred this particular law.
- 4 COMMISSIONER BIBLE: And your recollection is correct.
- 5 We had some testimony, I believe, down in Mississippi about a
- 6 snafu within a department where they forgot to take an
- 7 individual's name off a list, and the marketing department
- 8 continued to send him promotional literature. Management thought
- 9 they had taken him off the list, and the individual had not been
- 10 removed from the list. In fact I believe there is some
- 11 litigation about it.
- 12 COMMISSIONER DOBSON: Well, I put it out there and
- 13 let's see where it goes.
- 14 COMMISSIONER LEONE: It does make me a little uneasy.
- 15 It seems like an awfully expensive way to deal with a relatively
- 16 small number, I would guess, of people.
- 17 Personally I think we talked about the availability of
- 18 some share of the tax monies being paid by gambling
- 19 establishments, a larger share to the problems with pathological
- 20 gamblers. That makes a lot of sense to me. That seems, to me, a
- 21 rational way to build into the price the cost, and to discourage
- 22 people.
- I don't know enough about this, but I just suspect this
- 24 would become the focus of a lot of activity, because of all of
- 25 the potential legal -- like just sitting here thinking about the
- 26 potential legal ramifications of it, and it seems to me an awful
- 27 lot of time and effort on behalf of law enforcement, gambling
- 28 establishments, staff, for what has got to be a relatively small
- 29 number of people.

- And I just wonder if this is a sensible allocation of
- 2 whatever resources are available to deal with the problem. I
- 3 think this is an extreme situation.
- I don't know, I guess I'm also a little uncomfortable
- 5 with the notion that you sort of -- that does seem to me to be a
- 6 little bit far down the road to try to -- somebody controlling, I
- 7 mean, somebody controlling their behavior.
- 8 We have pretty strong protections before you can sign a
- 9 will, or get committed, and obviously this has been a --
- 10 COMMISSIONER BIBLE: Well, this one has some
- 11 protections. It would be helpful for the Commission if the staff
- 12 would gather, we have some verbatim transcripts when the people
- 13 from Missouri came and explained how that program worked, and its
- 14 various components, and --
- 15 CHAIR JAMES: You have some of that information for
- 16 him?
- 17 COMMISSIONER LEONE: You think this is workable,
- 18 though?
- 19 COMMISSIONER BIBLE: In Missouri they had a fairly
- 20 positive experience, but they have a fairly limited basis,
- 21 because you have gaming that takes place on riverboats, you walk
- 22 through a single entrance, or two entrances. It is a different
- 23 type problem, and I would have to go back and take a look at
- 24 those transcripts.
- 25 When you get into a broader context, either tribal
- 26 gaming, or certainly in a lottery outlet, or a regular commercial
- 27 gaming, you develop some fairly severe policing problems.
- 28 COMMISSIONER DOBSON: Richard, some people have made
- 29 the assumption, and others have tried to document the fact that a
- 30 relatively small number of people account, or a small percentage

- 1 of the people account for a much higher, a more significant
- 2 amount of the revenues to gambling institutions, because of the
- 3 problem in pathological gambling difficulties.
- 4 Should the institution which benefits from that not
- 5 have any responsibility to cooperate and attempt to prevent those
- 6 individuals who want help from overriding their own best
- 7 interests?
- 8 COMMISSIONER LEONE: No, I understand. I just, the
- 9 notion that we are going to get involved in triggering arrests
- 10 because he signs a document, it is just -- there is an element to
- it that makes me a little uncomfortable, that is all.
- I think I -- I guess I'm a little more laissez faire
- 13 than that. But maybe that is what people need, I don't know,
- 14 maybe that is what they need, and maybe the only agency that can
- 15 perform the function is a private business that sells gambling.
- But it does seem to me, probably the sort of thing that
- 17 would lead to elaborate guidelines, and legal protections for
- 18 everybody involved, and then maybe the person would go next door
- 19 to another casino.
- It just seems like it would be very expensive, and I
- 21 don't know if the payoff is going to be worth it. But that is
- 22 probably -- this is, obviously, something that I think might be
- 23 an interesting model to look at.
- I don't know anything about the programs in --
- 25 COMMISSIONER BIBLE: And it is a fairly new program,
- 26 but apparently it has grown considerably since I looked at it.
- 27 COMMISSIONER LEONE: I'm just saying show me.
- 28 COMMISSIONER DOBSON: Can we get that information?
- 29 CHAIR JAMES: Yes, we've already asked. Jim, you said
- 30 you had another --

- 1 COMMISSIONER LEONE: I want a sign a paper like that
- 2 about being on a Commission like this one.
- 3 (General laughter.)
- 4 COMMISSIONER DOBSON: My wife has already made me sign
- 5 that.
- The second falls more in the area of a question for the
- 7 views of the other Commissioners, as to whether or not the
- 8 percentage of revenues that are derived from a, I suppose,
- 9 casinos or gambling institutions, should be reported, the
- 10 percentage that comes from pathological and problem gamblers
- 11 should be reported to a state agency.
- We continually hear we don't have information, we don't
- 13 have facts. And, obviously, you would be recommending that each
- 14 state have its own patron survey, or some kind of sampling
- 15 technique to determine that information.
- But that would be generated as a way of informing the
- 17 public, and of increasing our knowledge about those two
- 18 categories of gamblers.
- 19 COMMISSIONER WILHELM: How would you figure that out?
- 20 COMMISSIONER DOBSON: The same way we did with our
- 21 patron survey.
- 22 COMMISSIONER WILHELM: Except we couldn't.
- 23 COMMISSIONER DOBSON: We did.
- 24 COMMISSIONER WILHELM: No.
- 25 COMMISSIONER DOBSON: There is a difference of opinion
- 26 on that.
- 27 COMMISSIONER WILHELM: Right.
- 28 COMMISSIONER DOBSON: That credible research
- 29 organizations would be asked to develop sampling techniques to

- 1 estimate the percentage of people in those, the patrons of those
- 2 institutions, and the amount of money that they spend.
- 3 COMMISSIONER WILHELM: I'm not an expert on this, but
- 4 based on our experience in this Commission with the research, I
- 5 would suspect that to get any kind of reliable information about
- 6 lotteries, about casinos, about tracks, etcetera, etcetera, would
- 7 be phenomenally expensive.
- I frankly don't see how that would be a worthwhile
- 9 expenditure of money.
- 10 COMMISSIONER LEONE: Let me just throw in one thing,
- and I draw a sharp distinction here between people who go to
- 12 private establishments and spend a lot of money gambling or
- 13 flying to Las Vegas, etcetera.
- I think that is a personal choice that people are going
- 15 to spend more of their incomes, than others. I do think that
- 16 there is -- one of the things I was thinking about the other day,
- 17 was in terms of state revenues, the fact that 51 percent of the
- 18 revenues come from 5 percent of the lottery players, if you try
- 19 to design a tax that did that, it would probably have to be a
- 20 tax, it probably be -- that is even more skewed than capital
- 21 gains would be.
- 22 And it would create an outcry about the inequity of
- 23 that tax. And if then matched that up with income, which I
- 24 actually think could be done with research, I think you could
- 25 show that the lottery impact is much more regressive than anybody
- 26 thought, and the argument of whether the lottery is a tax or not.
- 27 But half of the money goes to the state, and that is
- 28 clearly something they ought to address. And I frankly think
- 29 that public education about that could lead to some political
- 30 turmoil, and outcomes.

- I think it is a different matter if only five percent
- 2 of people want to go to casinos and spend a lot of money. But if
- 3 the state is raising money from such a small base, I don't think
- 4 the public realizes that. I think the people who are
- 5 contributing all of that might think differently about it. And I
- 6 also think the inequity of it, and the necessity to maybe address
- 7 it to become clearer.
- 8 So I don't want to change the topic from what Jim was
- 9 bringing up, but I do think that more research about who those
- 10 people are, and we have some information, and what other taxes
- 11 they pay, and other things, that could be an interesting point to
- 12 get out.
- 13 CHAIR JAMES: Jim, does this not fit in with the
- 14 conversation that we had yesterday in looking at the appropriate
- 15 role of the federal government when we talk about the fact that
- 16 there was certain information collection that would be helpful,
- 17 some coming in to the Commerce Department, some coming in HHS,
- 18 with questions that would be added to the household survey so
- 19 that we could begin to build a data base to make effective public
- 20 policy decisions?
- 21 COMMISSIONER DOBSON: Perhaps so, and maybe that is a
- 22 better way to get at it. It seems to me that there is so little
- 23 information, and so little effort that is going into that, the
- 24 question of who these people are, and what they spend, and the
- 25 impacts of it.
- I just really feel like we ought to design some kind of
- 27 recommendation that would approach it.
- 28 COMMISSIONER MCCARTHY: I think there will be a number
- 29 of specific recommendations on future research that will come in.
- 30 Really, we are talking about two categories here, involving the

- 1 national institutes would be relaying research on gambling,
- 2 perhaps, with the research they may be doing in alcohol abuse,
- 3 and substance abuse areas, which are very well funded, and so it
- 4 is logical, with the degree of co-morbidity, that you could fit
- 5 into some of that research.
- But I think what Jim has proposed, doing patron surveys
- 7 so we have some undeniably accurate information from that, and
- 8 again, on all major gambling sectors, particular casinos and
- 9 lotteries, I think that is going to have to be done separately,
- 10 and itemized separately.
- 11 And the only thing I would really strongly differ with
- 12 what Jim said is to propose doing that state by state may not
- 13 make any sense, because you get a number of states not agreeing
- 14 to do it, and you get some other states that would, and it would
- 15 be attacked as invalid because it is spotty, and particular
- 16 circumstances in this or that state. It has to be done on a
- 17 national basis, it has to be done --
- 18 CHAIR JAMES: Yes, that was one of the things we
- 19 discussed yesterday.
- 20 COMMISSIONER MCCARTHY: On patron surveys?
- 21 CHAIR JAMES: Well, we discussed research at the
- 22 federal level.
- 23 COMMISSIONER MCCARTHY: I absolutely agree with that.
- 24 There is a number of areas where existing federal agencies can
- 25 help us in research, and that has to be one of the strongest
- 26 statements we make in this report.
- But on the patron survey none of them, well we will
- 28 ask. I don't think any of them will be established to do that,
- 29 but it has to be done on a national basis.

- Now, whether it is federally funded, or foundation
- 2 funded, I don't know. It will have greater credibility if it is
- 3 federally funded, but it should be done on a national cohesive
- 4 basis, not state by state.
- 5 CHAIR JAMES: Paul?
- 6 COMMISSIONER MOORE: Well, I was just going to say, you
- 7 know finding out these things, we just spent about half of our
- 8 budget studying pathological gambling, and we came out with so
- 9 many different figures we didn't know which one to use.
- 10 And also in that survey didn't we have a question and
- 11 asked how much money do you spend a year? And then we took the
- 12 percentage of pathological gamblers and multiplied it. It seemed
- 13 to me like simply to come up with some of that takes a long time,
- 14 and --
- 15 COMMISSIONER LEONE: I think the NORC people,
- 16 specifically, warned against doing that, warned me against doing
- 17 that.
- 18 COMMISSIONER DOBSON: You are talking about social cost
- 19 estimates now?
- 20 COMMISSIONER DOBSON: Spent per institution, per
- 21 casino. From the beginning what percent of the total revenue in
- 22 a casino came from pathological gambling and problem gambling? I
- 23 would really like to know that.
- 24 COMMISSIONER MOORE: That number has been thrown around
- 25 somewhere.
- 26 COMMISSIONER BIBLE: I don't recall that.
- 27 COMMISSIONER WILHELM: He is quite right, it wasn't
- 28 thrown around.
- 29 COMMISSIONER BIBLE: Yes, nothing with any substance.

- 1 CHAIR JAMES: With that, John, can I ask you if you
- 2 would summarize where you think -- how about this? Instead of
- 3 summarizing any consensus why don't you just tell us what you
- 4 have at this point, and what you expect to get, and where do you
- 5 see this chapter going.
- DR. SHOSKY: Well, we began by talking about the
- 7 treatment programs, and there was much discussion about that.
- 8 Getting information from various sources, National Council of
- 9 Problem Gambling, elsewhere, on a wide variety of things, about
- 10 how many people are reached, how many people are successfully
- 11 treated, percentages of dollars that are spent, you know, things
- 12 like that.
- 13 And then there was discussion about getting the
- 14 specific percent of revenues allocated for treatment and
- 15 prevention and research. As well disbursement of funds from the
- 16 industry for this, and also to find some way to involve the state
- 17 health departments, and other state agencies in all of this.
- 18 Mentioning about, also, lottery contributions for
- 19 treatment; need more research, that is mentioned several times,
- 20 in several different ways. And we also need more information on
- 21 education programs, and National Council on Problem Gambling,
- 22 evidently, is providing some of that.
- 23 We applauded the industry in their enlightened
- 24 self-interest, but that can only go so far. What we should,
- 25 also, do is try to get more research money from private
- 26 foundations for research, and also from government and other
- 27 sources.
- 28 There was a mention that there is no academic interest
- 29 at the moment in this, but that maybe we could generate some. We
- 30 should generate interest from non-profits.

- Then we talked about the self-exclusion policy, much
- 2 discussion here. Some states have self- exclusion policies,
- 3 Missouri, Louisiana. We are getting information about the
- 4 success of those programs, and we may want to encourage other
- 5 states to do the same thing.
- There is technology that we can utilize to do that,
- 7 computer equipment, maybe even player cards, you know, things
- 8 like that, in order to be able to find out who should consider
- 9 themselves a problem or pathological gambler, and maybe work that
- 10 into self- exclusion in some way.
- 11 Let's see, what else? We should do more support in
- 12 research. There was much discussion about the efficacy of this,
- 13 whether this would be a good allocation of resources, and let's
- 14 see, small amount of people account for a significant amount of
- 15 gambling revenues. Maybe these are people who should be
- 16 contacted by institutions, maybe they need help.
- 17 Elaborate guidelines, there was discussion about the
- 18 percentage of revenue from pathological gamblers should be
- 19 reported to state agencies, but we are not quite sure how to
- 20 figure that out yet.
- 21 We need credible research organizations to estimate the
- 22 percentage of problem pathological gamblers and we need to figure
- 23 out how that money would be allocated.
- 24 There is, again, the study issue which I presume we
- 25 would shift over, in some way, to the study chapter. Much
- 26 discussion about the research that we have coming in. There is a
- 27 claim that existing federal agencies should be able to help us
- 28 gather more of this information. And even having said all that,
- 29 and with all the studies that we have, we are still not quite
- 30 sure about the numbers.

- 1 COMMISSIONER MCCARTHY: Well, the last bit on the
- 2 numbers, I appreciate there was a comment like that. I'm very
- 3 certain about the numbers, about a number of the numbers that
- 4 have been produced in these reports, and I think we can be
- 5 confident in relying upon them, such as the estimates of
- 6 pathological and problem gamblers.
- 7 So I would hate to have that stand in the record. We
- 8 can argue about certain interpretations, but I think we have done
- 9 an excellent piece of work on the research done by NORC, and the
- 10 NRC, and Cook & Clotfelter.
- I feel very strongly about that, despite efforts to
- 12 diminish the importance of the research that they have done.
- 13 COMMISSIONER WILHELM: I would, just for the record,
- 14 concur with that. And I have said it, because I know people have
- 15 argued about two particular aspects of these numbers. But,
- overall, I completely agree with Leo's statement.
- 17 COMMISSIONER BIBLE: One thing I don't want to lose
- 18 track of when you talk about treatment, is the National Council
- 19 gave me some information on insurance coverage practices of the
- 20 states, and I think that is an important component to leave on
- 21 the table to talk about.
- 22 CHAIR JAMES: With that I'm going to call for a five
- 23 minute break, and we will come back and deal with adolescent
- 24 gambling.